



JSS MAHAVIDYAPEETHA

# JSS COLLEGE OF ARTS, COMMERCE & SCIENCE

(An Autonomous College of University of Mysore)  
B.N. ROAD, MYSURU-570 025 KARNATAKA

Re-accredited by NAAC with 'A' grade  
Recognised by UGC as "College with Potential for Excellence"

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## About the college

## Following is a brief profile of JSS COLLEGE OF ARTS, COMMERCE AND SCIENCE

JSS College of Arts, Commerce and Science is a co-educational College established in 1964 under the aegis of JSS Mahavidyapeetha, Mysore. The College was started as an affiliated college of University of Mysore with undergraduate programmes in BA, BSc, BCom, BBM and was given permanent affiliation in 1993. The College is recognised by UGC under section 2(f) and 12(B) of the UGC Act 1956 and is receiving central assistance. The college has been functioning as an autonomous college from the academic year 2005-06. The distinctive features of autonomy are that the college is empowered to frame the syllabi, introduce new courses and conduct examinations independently. The degree is awarded by the University of Mysore. The college is situated on a sprawling 7.08 acres plot with a spacious building and a hostel in a picturesque surrounding at the foot of Chamundi Hills. The third floor to the existing building created additional space to meet the growing needs of the college. The women hostel has also been extended to accommodate 200 students. It has excellent infrastructure required for the pursuit of academic excellence Under the spiritual guidance of H.H Jagadguru Sri Shivarathri Deshikendra Mahaswamiji, the institution is desirous of scaling new heights in the days to come. The entire spectrum of management, staff and students are committed to put in their best to make this dream come true.

## Feedback Framework

Following is the list of questions, which is taken by the stakeholders

Question	Option
How often do you visit the Library	Regular
How often do you visit the Library	Occasionally
How often do you visit the Library	Never
Are the required number of titles in your Subject available in the Library	Yes
Are the required number of titles in your Subject available in the Library	No
Are you satisfied with the cataloguing and arrangement of books in the Library	Yes
Are you satisfied with the cataloguing and arrangement of books in the Library	No
Are you satisfied with the available Reading space in the Library	Yes
Are you satisfied with the available Reading space in the Library	No
Are the Library Staff co-operative and helpful	Yes
Are the Library Staff co-operative and helpful	No
Are you able make use of Xerox facility in the Library	Yes
Are you able make use of Xerox facility in the Library	No
Are you able to access Internet Centre as and when you require	Yes
Are you able to access Internet Centre as and when you require	No

Are you making use of educational online resources	Yes
Are you making use of educational online resources	No
Are there enough number of nodes Available in the Internet Centre	Yes
Are there enough number of nodes Available in the Internet Centre	No
Are the Net centre staff co-operative and helpful	Yes
Are the Net centre staff co-operative and helpful	No

## Total questions answered by the all students

> Above framework has been selected for the feedback and here is the summary of responses

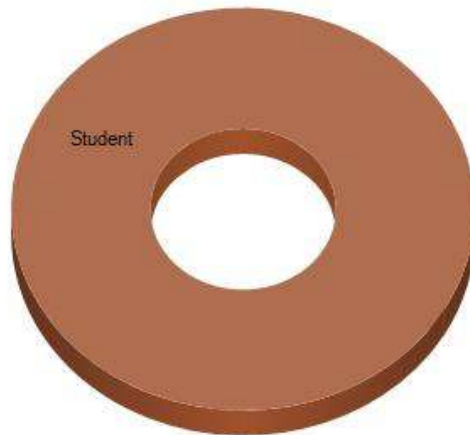


Figure1: Doughnut Diagram - number of responses

Type	Total Number
Student	240

## Average score per question

> Below is the data, that reflects average score per question

Question	Score
Are the Net centre staff co-operative and helpful	0.58
Are you satisfied with the available Reading space in the Library	0.83

Are there enough number of nodes Available in the Internet Centre	0.45
Are the required number of titles in your Subject available in the Library	0.58
Are you able make use of Xerox facility in the Library	0.37
Are you making use of educational online resources	0.45
Are you able to access Internet Centre as and when you require	0.87
Are you satisfied with the cataloguing and arrangement of books in the Library	0.54
How often do you visit the Library	1.5
Are the Library Staff co-operative and helpful	0.75

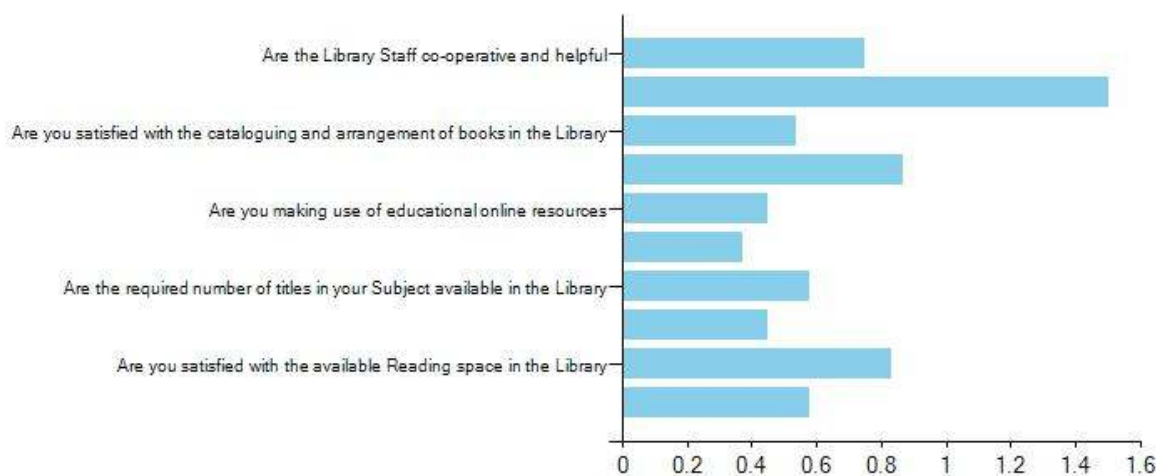


Figure3: Bar Diagram - average score per question

## Summary of responses for every option

> Below is the data that reflects, summary of responses for every option

Question	Option	Count
Are the Library Staff co-operative and helpful	No	6
Are the Net centre staff co-operative and helpful	No	10
Are the required number of titles in your Subject available in the Library	No	10
Are there enough number of nodes Available in the Internet Centre	No	13
Are you able make use of Xerox facility in the Library	No	15
Are you able to access Internet Centre as and when you require	No	3
Are you making use of educational online resources	No	13
Are you satisfied with the available Reading space in the Library	No	4
Are you satisfied with the cataloguing and arrangement of books in the Library	No	11
How often do you visit the Library	Occasionally	12

How often do you visit the Library	Regular	12
Are the Library Staff co-operative and helpful	Yes	18
Are the Net centre staff co-operative and helpful	Yes	14
Are the required number of titles in your Subject available in the Library	Yes	14
Are there enough number of nodes Available in the Internet Centre	Yes	11
Are you able make use of Xerox facility in the Library	Yes	9
Are you able to access Internet Centre as and when you require	Yes	21
Are you making use of educational online resources	Yes	11
Are you satisfied with the available Reading space in the Library	Yes	20
Are you satisfied with the cataloguing and arrangement of books in the Library	Yes	13

## Score across course

> Below is the data for the students, who have given the feedback across various courses offered

Question	PG	UG
Are the Library Staff co-operative and helpful	0.75	0.75
Are the Net centre staff co-operative and helpful	0.75	0.41
Are the required number of titles in your Subject available in the Library	0.41	0.75
Are there enough number of nodes Available in the Internet Centre	0.33	0.58
Are you able make use of Xerox facility in the Library	0.33	0.41
Are you able to access Internet Centre as and when you require	0.83	0.91
Are you making use of educational online resources	0.58	0.33
Are you satisfied with the available Reading space in the Library	0.75	0.91
Are you satisfied with the cataloguing and arrangement of books in the Library	0.41	0.66
How often do you visit the Library	1.58	1.41

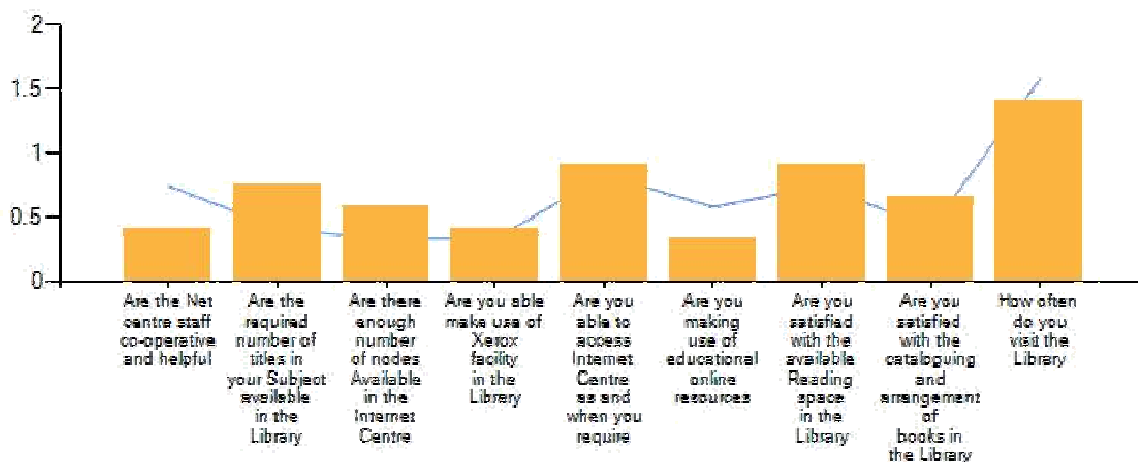


Figure4: Spline Diagram - score across course

## Score across batch

> Below is the data for the students, who have given the feedback across various batches

Question	2016-17
Are the Library Staff co-operative and helpful	0.75
Are the Net centre staff co-operative and helpful	0.58
Are the required number of titles in your Subject available in the Library	0.58
Are there enough number of nodes Available in the Internet Centre	0.45
Are you able make use of Xerox facility in the Library	0.37
Are you able to access Internet Centre as and when you require	0.87
Are you making use of educational online resources	0.45
Are you satisfied with the available Reading space in the Library	0.83
Are you satisfied with the cataloguing and arrangement of books in the Library	0.54
How often do you visit the Library	1.5

## Comparison based on average score

- Average Score - Overall average of particular question
  - Total Average - Average of all questions and responses
  - Result - Based on comparison of Total Average with Average Score >
- Below is the data where, Institute can focus on improvement areas.

Are the Library Staff co-operative and helpful	0.75	0.69	Ok
Are the Net centre staff co-operative and helpful	0.58	0.69	Needs improvement
Are the required number of titles in your Subject available in the Library	0.58	0.69	Needs improvement
Are there enough number of nodes Available in the Internet Centre	0.45	0.69	Needs improvement
Are you able make use of Xerox facility in the Library	0.37	0.69	Needs improvement
Are you able to access Internet Centre as and when you require	0.87	0.69	Ok
Are you making use of educational online resources	0.45	0.69	Needs improvement
Are you satisfied with the available Reading space in the Library	0.83	0.69	Ok
Are you satisfied with the cataloguing and arrangement of books in the Library	0.54	0.69	Needs improvement
How often do you visit the Library	1.5	0.69	Ok

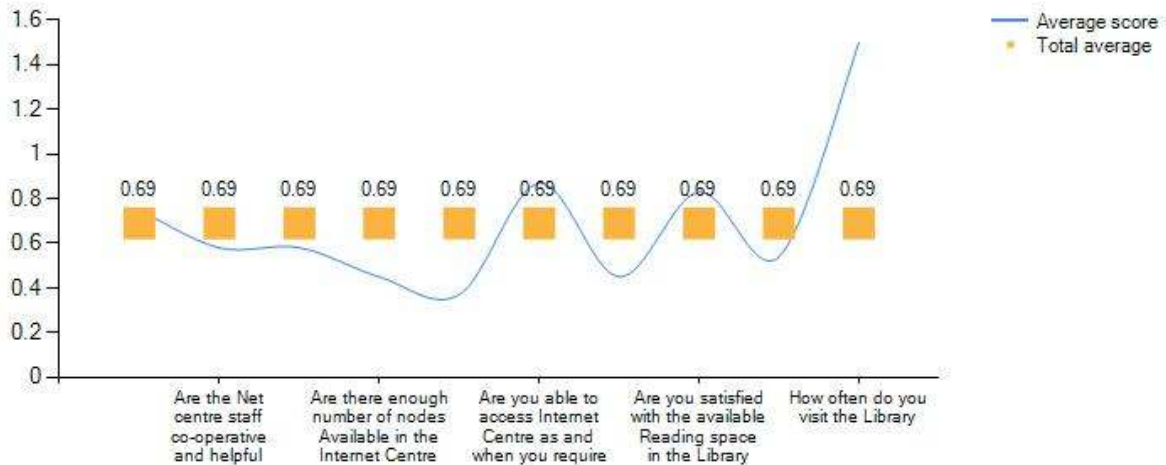


Figure5: Bar Spline Diagram - comparison based on average score

## Comparison of maximum and minimum score

- Average Score - Overall average of particular question
- Total Average - Average of all questions and responses
- Max Score - Maximum score of particular question
- Min Score - Minimum score of particular question
- Result - Based on comparison of Total Average with Average Score

Question	Avg score	Total avg	Max score	Min score	Result
Are the Library Staff co-operative and helpful	0.75	0.69	1	0	Ok
Are the Net centre staff co-operative and helpful	0.58	0.69	1	0	Needs improvement
Are the required number of titles in your Subject available in the Library	0.58	0.69	1	0	Needs improvement
Are there enough number of nodes Available in the Internet Centre	0.45	0.69	1	0	Needs improvement

Are you able make use of Xerox facility in the Library	0.37	0.69	1	0	Needs improvement
Are you able to access Internet Centre as and when you require	0.87	0.69	1	0	Ok
Are you making use of educational online resources	0.45	0.69	1	0	Needs improvement
Are you satisfied with the available Reading space in the Library	0.83	0.69	1	0	Ok
Are you satisfied with the cataloguing and arrangement of books in the Library	0.54	0.69	1	0	Needs improvement
How often do you visit the Library	1.5	0.69	2	1	Ok

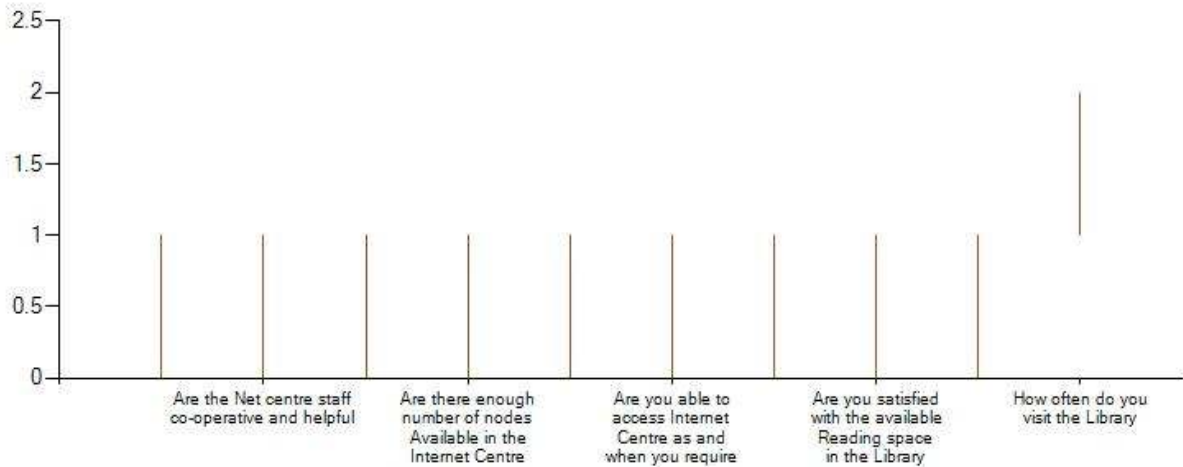


Figure6: Candlestick Diagram - reflects the max & min score

*M. Haby*  
Principal